PUBLIC DISCLOSURE

February 2, 2004

COMMUNITY REINVESTMENT ACT PERFORMANCE EVALUATION

Chemung Canal Trust Company

RSSD No. 884303

One Chemung Canal Plaza Elmira, NY 14901

Federal Reserve Bank of New York 33 Liberty Street New York, NY 10045

NOTE:

This document is an evaluation of this institution's record of meeting the credit needs of its entire community, including low- and moderate-income neighborhoods, consistent with safe and sound operation of the institution. This evaluation is not, nor should it be construed as, an assessment of the financial condition of this institution. The rating assigned to this institution does not represent an analysis, conclusion or opinion of the federal financial supervisory agency concerning the safety and soundness of this financial institution.

TABLE OF CONTENTS

institution Rating	
Institution's CRA Rating	BB1
Table of Performance Test Ratings	BB1
Summary of Major Factors Supporting Rating	BB1
Institution	
Description of Institution	BB2
Scope of Examination	BB2
Conclusions With Respect to Performance Tests	BB6
Full Review Assessment Area Conclusions	
MSA 2335 (Elmira, NY)	BB10
Non-MSA Assessment Area (Steuben and Schuyler Counties)	BB17
MSA 0960 (Binghamton, NY)	BB24
Exhibits	
Exhibit 1A: Key Assessment Area Data (1990 Census)	
Exhibit 1B: Key Assessment Area Data (2000 Census)	BB5
Exhibit 2: Summary of Chemung Lending Activity	BB6
Exhibit 3: Lending Inside/Outside the Assessment Area	BB7
Exhibit 4A: Assessment Area Demographics MSA 2335 (1990 Census)	BB11
Exhibit 4B: Assessment Area Demographics MSA 2335 (2000 Census)	BB12
Exhibit 5A: Assessment Area Demographics Non-MSA New York (1990 Census)	BB18
Exhibit 5B: Assessment Area Demographics Non-MSA New York (2000 Census)	BB19
Exhibit 6A: Assessment Area Demographics MSA 0960 (1990 Census)	
Exhibit 6B: Assessment Area Demographics MSA 0960 (2000 Census)	BB26
CRA Appendices	
CRA Appendix A: Scope of Examination	BB28
CRA Appendix B: Glossary	
CRA Appendix C: Core CRA Tables (11/1/2001 to 12/31/02)	BB32
CRA Appendix D: Core CRA Tables (1/1/2003 to 9/30/03)	BB38
CRA Appendix F: Assessment Area Maps	BB45

INSTITUTION RATING

INSTITUTION'S CRA RATING: Chemung Canal Trust Company is rated "OUTSTANDING."

The following table indicates the performance level of the institution with respect to the lending, investment and service tests.

PERFORMANCE	CHEMUNG CANAL TRUST COMPANY					
LEVELS		PERFORMANCE TES	зтѕ			
	Lending Test	Investment Test	Service Test			
Outstanding	x	х	X			
High Satisfactory						
Low Satisfactory						
Needs to Improve						
Substantial Noncompliance						

^{*} The lending test is weighted more heavily than the investment and service tests in determining the overall rating.

The major factors supporting the institution's rating follow:

- The volume of loans related to the Home Mortgage Disclosure Act ("HMDA") and small businesses exhibited excellent responsiveness to credit needs in the bank's assessment areas.
- The distribution of lending to geographies of different income levels was good.
- The distribution of loans to individuals of different income levels and businesses of different sizes was good.
- Community development lending and qualified investments exhibited excellent activity levels.
- Retail delivery systems were readily accessible to all geographies and individuals of different income levels.

INSTITUTION

DESCRIPTION OF INSTITUTION*

\$747 million
\$389 million
\$556 million
14
Elmira, NY
Chemung Canal Financial Corporation

^{*} As of September 30, 2003

Chemung Canal Trust Company ("Chemung") is a full-service commercial bank that provides financial services, including lending products and deposit services, to individuals, small businesses and middle-market companies.

The bank has no financial or legal impediments that would prevent it from fulfilling its responsibilities under the Community Reinvestment Act ("CRA"). Chemung received an outstanding rating at its previous CRA examination dated February 4, 2002.

At this examination, Chemung's three assessment areas include:

- 1. MSA 2335 (Elmira, NY), consisting of Chemung County;
- **2.** Two non-MSA New York State counties consisting of Schuyler County and the eastern portion of Steuben County; and
- **3.** MSA 0960 (Binghamton, NY), consisting of Tioga County.

The map on page BB45 depicting the bank's assessment area for the period of November 1, 2001, through December 31, 2002, is based on the 1990 Census. A second map, based on the 2000 Census, shows Chemung's assessment area for the period of January 1, 2003, through September 30, 2003, and is on page BB46.

SCOPE OF EXAMINATION

Chemung's three assessment areas were reviewed using the *Interagency CRA Procedures for Large Retail Institutions*, compiled by the Federal Financial Institutions Examination Council ("FFIEC"). Loan products evaluated include home purchase, refinance, home improvement, and small business loans, as well as other loans qualifying as community development. The mortgage loans included in the evaluation were reported under HMDA, and the small business loans were reported under CRA. Examiners verified the integrity of HMDA and small business loan data that the bank reported in 2002 and 2003; both were found to have acceptable data integrity.

The evaluation of HMDA-related and small business loans covers the bank's CRA performance

from November 1, 2001, through September 30, 2003. Examiners also reviewed service test criteria, community development loans and qualified investments for the same period. Chemung did not originate multifamily and small farm loans, and the bank elected not to provide consumer loan data for consideration.

For the evaluation of geographic distribution of loans, examiners performed one analysis for the period of November 1, 2001, through December 31, 2002, and another for January 1, 2003, through September 30, 2003. The former used 1990 Census data and the latter used 2000 Census data.

In evaluating the geographic distribution of HMDA-related loans, examiners analyzed the proportion of loan originations compared with the proportion of owner-occupied housing units in low- and moderate-income ("LMI") and non-LMI geographies. For small business loans, the analysis compared the proportion of loan originations with the proportion of businesses in LMI and non-LMI geographies.

For the evaluation of borrower characteristics, examiners also performed separate analyses for the period of November 1, 2001, through December 31, 2002, using 1990 Census data, and January 1, 2003, through September 30, 2003, using 2000 Census data. The distribution of loans to borrowers of different income levels was based on 2002 median family income data for the 2001-2002 period as estimated by the U.S. Department of Housing and Urban Development ("HUD"). The 2003 HUD-estimated median family income was used for the 2003 period.

In evaluating the borrower characteristics of HMDA-related loans, the analysis compared the proportion of LMI loan originations with the proportion of LMI families in the assessment area. The analysis of small business loans compared the proportion of loan originations to businesses having gross annual revenues ("GAR") of \$1 million or less with the proportion of businesses with GAR of \$1 million or less. For small business loans, the size of the small business loan was also used as a proxy to identify lending to businesses with GAR of \$1 million or less.

HMDA-related and small business loan performance was compared with the aggregate of all lenders in Chemung's assessment areas reporting real estate loans under HMDA and small business loans under CRA. For HMDA-related and small business lending, 2002 aggregate lending performance was compared only with the bank's 2002 lending performance. Aggregate performance in 2003 was unavailable for comparison.

Only loans inside the assessment area were included in the analysis of geographic and borrower distribution. Before reaching a conclusion about the bank's overall performance regarding geographic distribution and borrower characteristics in each assessment area, examiners gave greater weight to certain loan products. In each assessment area, a product's volume compared with total retail lending volume determined the weight of a product's performance in an overall conclusion.

Chemung's performance in MSA 2335 (Elmira, NY) received significantly greater weight in determining the bank's overall rating because of the concentration of lending and deposits in this MSA. Among the bank's three assessment areas, MSA 2335 (Elmira, NY) contained approximately 71% of HMDA-related and small business lending and 64% of the bank's total

branch deposits over the evaluation period. For details, see Exhibits 1A and 1B:

EXHIBIT 1A								
Summary of Key Assessment Area Data								
1990 Census								
	MSA 2335 (Elmira, NY)	Non-MSA Steuben- Schuyler	MSA 0960 (Binghamton, NY)	TOTALS				
Total Population ¹	95,195	70,068		217,600				
Pop. % of assessment area ("AA") pop.	44%	32%		100%				
Families	24,895	18,768	· ·	58,124				
Families % of AA families	43%	32%	25%	100%				
Total Census Tracts ¹	23	20	11	54				
Tracts % AA tracts	43%	37%	20%	100%				
LMI tracts	5	1	2	8				
LMI tracts % all AA LMI tracts	63%	12%	25%	100%				
Total Owner-occupied Units ¹	24,095	19,436	14,841	58,372				
Units % of AA units	41%	33%	25%	100%				
Business Establishments ²	1,985	1,634	1,111	4,730				
Business est. % AA business est.	42%	35%	23%	100%				
Number of Branches ³	7	5	2	14				
Branches % all branches	50%	36%	14%	100%				
Branches in LMI tracts	1	0	1	2				
LMI branches % AA LMI branches	50%	0%	50%	100%				
Branch Deposits (\$'000s) ³	338,757	135,061	67,451	541,269				
Deposits % AA deposits	63%	25%	12%	100%				
Deposit market share (%)	31%	15%	3%					
Home Purchase ("HP") Originations ⁴	128	37	11	176				
HP originations % AA originations	73%	21%	6%	100%				
Refinance ("Refi") Originations ⁴	152	59	17	228				
Refi originations % AA originations	67%	26%		100%				
Home Improvement ("HI") Originations ⁴	230	66	43	339				
HI Originations as % AA originations	68%	19%	13%	100%				
Small Business ("SB") Originations ⁴	376	72	32	480				
SB originations % AA originations	78%	15%	7%	100%				
Combined Loan Totals⁴	886	234	103	1,223				
% of AA Originations	72%	19%	8%	100%				

Source: 1990 Census.
 Source: Dun & Bradstreet (2001).
 Source: Federal Deposit Insurance Corporation ("FDIC") Summary of Deposit Data, as of June 30, 2002.
 Loan originations from November 1, 2001, through December 31, 2002.

EXHIBIT 1B								
Summary of Key Assessment Area Data								
	2000 Cens	us						
	MSA 2335 (Elmira, NY)	Non-MSA Steuben- Schuyler	MSA 0960 (Binghamton, NY)	TOTALS				
Total Population⁵	91,070	69,733	51,784	212,587				
Pop. % of assessment area ("AA") pop.	43%	33%	24%	100%				
Families	23,461	18,744	14,369	56,574				
Families % of AA families	42%	33%	25%	100%				
Total Census Tracts ⁵	23	20	10	53				
Tracts % AA tracts	43%	38%	19%	100%				
LMI tracts	6	0	0	6				
LMI tracts % all AA LMI tracts	100%	0%	0%	100%				
Total Owner-occupied Units ⁵	24,159	20,365	15,347	59,871				
Units % of AA units	40%	34%	26%	100%				
Business Establishments ⁶	2,035	1,734	1,163	4,932				
Business est. % AA business est.	41%	35%	24%	100%				
Number of Branches ⁶	7	5	2	14				
Branches % all branches	50%	36%	14%	100%				
Branches in LMI tracts	1	0	0	1				
LMI branches % AA LMI branches	100%	0	0	100%				
Branch Deposits (\$'000s) ⁷	370,668	138,814	57,959	567,441				
Deposits % AA deposits	65%	24%	10%	100%				
Deposit Market Share (%)	32%	15%	2%	23%				
Home Purchase Originations ⁸	77	15	14	106				
HP originations % AA originations	73%	14%	13%	100%				
Refinance Originations ⁸	167	80	20	267				
Refi originations % AA originations	63%	30%	7%	100%				
Home Improvement Originations ⁸	185	54	31	270				
HI originations as % AA originations	69%	20%	11%	100%				
Small Business Originations ⁸	215	49		287				
SB originations % AA originations	75%	17%	8%	100%				
Combined Loan Totals	644	198		930				
% of AA Originations	69%	21%	10%	100%				

Source: 2000 Census.
 Source: Dun & Bradstreet (2001).
 Source: FDIC Summary of Deposit Data as of June 30, 2003.
 Loan originations from January 1, 2003, through September 30, 2003.

In order to gain an understanding of community credit needs, examiners conducted three interviews with community contacts during the examination. Community contacts included representatives of community-based organizations and quasi-government agencies.

CONCLUSIONS WITH RESPECT TO PERFORMANCE TESTS

LENDING TEST

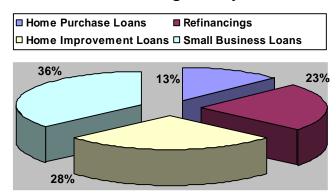
Chemung's record of meeting the credit needs of its assessment areas through its lending activities is rated outstanding based on outstanding performance in MSA 2335 (Elmira, NY) and MSA 0960 (Binghamton, NY), and adequate performance in non-MSA Schuyler and Steuben Counties.

The tables starting on page BB32 contain data used to evaluate the bank's performance under the lending test in Chemung's assessment areas. The tables in Appendix C cover the examination period of November 1, 2001, through December 31, 2002, and the Appendix D tables relate to the examination period of January 1, 2003, through September 30, 2003. The demographic data in the Appendix C tables use 1990 Census data, while the Appendix D tables use the 2000 Census data. The tables numbered "1" depict lending activity, Tables 2-6 show geographic distribution, and Tables 8-11 pertain to borrower characteristics.

Lending Activity: Chemung's lending activity reflected excellent responsiveness to retail credit needs in the bank's assessment areas when measured in terms of the number and dollar amount of HMDA-related and small business loans originated and purchased in each assessment area.

This conclusion is based on excellent lending activity in the MSA 2335 (Elmira, NY) assessment area, and good lending activity in the non-MSA assessment area. The conclusion is also

EXHIBIT 2 Summary of Chemung Lending Activity



based on adequate lending activity in MSA 0960 (Binghamton, NY).

The bank reported originating 2,153 HMDA-related and small business loans equaling approximately \$178 million during the entire examination period. Exhibit 2 above breaks down the lending by product.

Chemung's overall loan originations declined in 2002 when compared with the market aggregate. That year, however, the bank's HMDA-related loan market share was 10%, and gives the bank a ranking of first in the market. In addition, when large credit card lenders to small businesses are excluded, Chemung's 11% share of the small business loan market also ranks first

in the market. These rankings compare favorably with the bank's No. 1 rank in deposit market share (23%) for 2002.

Assessment Area Concentration: Chemung originated a significant majority of its loans in its assessment areas: 92% of the number of loans and 90% of the dollar amount. For details, see Exhibit 3:

EXHIBIT 3 Lending Inside and Outside the Assessment Area November 1, 2001, through September 30, 2003								
		In	side			Οι	ıtside	
	#	%	\$('000s)	%	#	%	\$('000s)	%
HMDA Home Purchase	282	90	21,436	89	33	10	2,609	11
HMDA Refinancing	495	89	34,688	89	61	11	4,222	11
HMDA Home Improvement	609	91	8,049	94	59	9	525	6
Total HMDA-related	1,386	90	64,173	90	153	10	7,356	10
Total Small Business	767 96 113,817 91 36 4 11,536						9	
TOTAL LOANS	2,153	92	\$177,990	90	189	8	\$18,892	10

Geographic Distribution: The overall geographic distribution of HMDA-related and small business lending indicated good loan penetration in LMI geographies based on good performance in MSA 2335 (Elmira, NY) and adequate performance in non-MSA Schuyler and Steuben Counties. The evaluation did not include the Binghamton MSA assessment area because of a low volume of lending in each loan product, which would preclude a meaningful conclusion.

Borrower Distribution: The overall distribution of loans among borrowers of different income levels and businesses of different sizes was good, based on good performance in MSA 2335 (Elmira, NY) and adequate performance in non-MSA Schuyler and Steuben Counties. The evaluation did not consider the Binghamton MSA assessment area because of a low volume of lending in each product, which would preclude a meaningful conclusion.

Community Development Lending					
Purpose	#	\$('000s)			
Affordable Housing	2	300			
Revitalize and Stabilize	0	0			
Community Services	59	11,518			
Economic Development	3	410			
Totals	64	\$12,228			

Development Community **Lending:** Chemung's community development lending performance overall was outstanding, exceeding \$12.2 million (including two letters of credit). This lending was responsive to the credit needs identified by community contacts. As shown in the table at left, the bank's loans and letters of credit primarily targeted community services for LMI individuals.

INVESTMENT TEST

Chemung's investment performance is rated outstanding, with qualified investments and grants totaling \$11.1 million. This total includes \$7 million in new investments recorded during the examination.

The bank's investments exhibited excellent responsiveness to the community development needs in the bank's assessment areas. Community contacts identified jobs as the most critical need in the assessment area, and 58% of the bank's qualified community development investment dollars targeted economic development and revitalization

Qualified Investments						
Purpose # \$('000s)						
Affordable Housing	4	88				
Economic Development	7	2,705				
Community Services	46	4,627				
Revitalize and Stabilize	17	3,681				
Totals	74	\$11,101				

and stabilization. The table at right details the community development purposes of the bank's qualified investments.

SERVICE TEST

Chemung's performance under the service test is rated outstanding based on excellent performance in MSA 2335 (Elmira, NY) and good performance in MSA 0960 (Binghamton, NY) and the two non-MSA counties of Steuben and Schuyler.

Retail Services: Overall, the bank provided excellent accessibility to its delivery systems when compared with the concentration of population in the various income geographies.

Of the bank's fourteen branches, one was located in an LMI tract and three were adjacent to LMI areas, according to the 2000 Census. The bank maintains ten off-site ATMs, three of which are located in LMI areas and two in a tract adjacent to an LMI area. Alternative delivery systems include banking by mail, on-line, and by telephone (24-hour), which are all available at no cost. All branches maintain regular business hours Monday through Friday, and ten branches have Saturday hours. The same range of loan and deposit services is available at all branch offices.

No branches were opened, closed or relocated since the previous examination.

Community Development Services: Chemung is a leader in providing community development services. Bank officers and employees served on the boards and committees of 47 community organizations and/or provided technical assistance to them. These organizations support affordable housing, small business development, and economic development throughout the bank's assessment areas. Of the 47 organizations the bank worked with, 29 were in the Elmira MSA, 2 were in the Steuben/Schuyler assessment area, and 16 targeted wider areas including the bank's assessment areas, such as the Southern Tier of New York.

The bank sponsors and attends numerous mortgage fairs and loan workshops throughout each year. In partnership with several local community groups, Chemung participated in several

educational presentations and seminars conducted in the assessment areas, most of which focused on financial education and first-time home buying.

COMPLIANCE WITH ANTIDISCRIMINATION LAWS

No credit practices were identified that violated the substantive provisions of the antidiscrimination laws and regulations, including the Equal Credit Opportunity Act (Regulation B), the Fair Housing Act, and the Home Mortgage Disclosure Act (Regulation C).

METROPOLITAN AREA

MSA 2335 (ELMIRA, NY)

DESCRIPTION OF INSTITUTION'S OPERATIONS

As of September 30, 2003, Chemung operated seven branches in this MSA, representing half of its total number of branches. These branches contained \$371 million in deposits, or 65% of the bank's total branch deposits in New York State as of June 30, 2003. For additional assessment area data, see Exhibits 1A and 1B.

PERFORMANCE CONTEXT

Demographic Characteristics

MSA 2335 (Elmira, NY) encompasses Chemung County and as of 2000 had a population of 91,070, which is a 4% decline since 1990. As of the 2000 Census, the MSA contained approximately 43% of the population in the bank's combined assessment areas, and as of the 1990 Census, the MSA contained slightly more with approximately 44% of that population.

As of the 1990 Census, Elmira contained one low-income tract and four moderate-income tracts. As of the 2000 Census, this MSA had two low-income tracts and four moderate-income tracts.

<u>Income Characteristics</u>

The HUD median family income for MSA 2335 (Elmira, NY) was \$47,400 in 2003 and \$45,500 in 2002.

Housing Characteristics

Demographic information from the 2000 Census estimated that the median age of housing stock throughout the MSA averages 50 years, which is older than the 42 years reported in the 1990 Census. The New York State Association of Realtors puts the median home sales price in October 2003 at \$72 thousand.

Labor, Employment and Economic Characteristics

The unemployment rate in this MSA is the second highest in New York State. The jobless rate remained stable at 6.7% from November 2002 to November 2003. The state unemployment rate fell from 6.3% in November 2002 to 6.1% in November 2003.

Exhibits 4A below and 4B on the following page provide additional assessment area demographics based on data from both the 2000 Census and 1990 Census.

EXHIBIT 4A									
	Asses	smer	nt Area	Den	nog	graphi	CS		
		MS	A 2335 (EI	mira, I	VY)				
			1990 Cei	nsus					
Income Categories	Tract Distribu	-	Families Tract Inc	-		milies < Po Level as % Familie By Trac	of s	Families Family In	
	#	%	#	%		#	%	#	%
Low-income	1	4.3	477	1.9	9	293	61.4	4,670	18.8
Moderate-income	4	17.4	2,635	10.0	3	609	23.1	4,685	18.8
Middle-income	14	60.9	16,053	64.	5	1,186	7.4	5,838	23.5
Upper-income	3	13.0	5,730	23.0)	127	2.2	9,702	39.0
NA	1	4.3	0)	0	0	0	0.0
Total Assessment Area	23	100	24,877	100	וכ	2,215	8.9	24,895	100
	Housing			Ηοι	ısing	Types by	Tract		
	Units by Tract	Ow	ner-Occup			Rental		Vacancy	
		#	%	%		#	%	#	%
Low-income	932		119 .5	12.8		768	82.4	45	4.8
Moderate-income	5,146		550 6.4	30.		3,120	60.6	476	9.2
Middle-income	23,829	16,2		68.4	_	6,297	26.4	1,235	5.2
Upper-income	7,383	6,	129 25.4	83.0	_	995	13.5	259	3.5
NA	0		0 0	0.0		0	0	0	0.0
Total Assessment Area	37,290	24,0	095 100	64.0		11,180	30.0	2,015	5.4
	Total Bus	inesses				es by Trac	t & Rev		
	by Tr		Less	Than or Million	=	Over \$1	Million	Revenu Repor	
	#	%	#		%	#	%	#	%
Low-income	84	4.2		62	3.7	20			4.0
Moderate-income	395	19.9	9 3	12	18.6	71	27.3	12	24.0
Middle-income	1,077	54.3			55.3	124			54.0
Upper-income	429	21.0	6 3	75	22.4	45			18.0
Tract not reported	0)	0	0	0		_	0
Total Assessment Area	1,985	100			100	260		50	100
	Percentag	ge of Tot	al Businesse	es:	84.4		13.1		2.5

1,393

6,366

7,830

3

22,153

107

2,351

15,310

6,391

Low-income

Moderate-income

Middle-income

Upper-income

Low-income

Moderate-income

Middle-income

Upper-income

NA

NA

EXHIBIT 4B Assessment Area Demographics MSA 2335 (Elmira, NY) 2000 Census Families < Poverty Level as % of **Tract** Families by Families by **Income Categories** Distribution **Tract Income Families Family Income** By Tract % % # % % # 2 438 4,333 8.7 1.9 167 38.1 18.5 4 17.4 3,155 13.4 665 21.1 4,393 18.7 13 56.5 14,210 8.1 5,499 23.4 60.6 1,158 3 13.0 5,658 24.1 152 2.7 9,236 39.4 1 4.3 0 0.0 0 0 **Total Assessment Area** 23 100 23,461 100 2,142 9.1 23,461 100 Housing **Housing Types by Tract** Units by **Owner-Occupied** Rental **Vacancy Tract** # # % % % # %

Total Assessment Area	37,745	24,159	100	64	10,890	28.9	2,696	7.1
	Total Rusi	noccoc	В	usinesse	es by Tract	& Reve	nue Size	
	Total Businesses - by Tract		Less Thar \$1 Milli		Over \$1 N	/lillion	Revenue Report	
	#	%	#	%	#	%	#	%
Low-income	275	13.5	211	12.3	51	19.7	13	23.6
Moderate-income	368	18.1	284	16.5	78	30.1	6	10.9
Middle-income	952	46.8	844	49.0	83	32.0	25	45.5
Upper-income	439	21.6	381	22.1	47	18.1	11	20.0
Tract not reported	1	0	1	.1	0	0	0	0
Total Assessment Area	2,035	100	1,721	100	259	100	55	100
	Percentage of Total Businesses:			84.6		12.7		2.7

.4

9.7

63.4

26.5

0

7.7

36.9

69.1

81.6

0

1,035

3,292

5,424

1,136

74.3

51.7

24.5

14.5

100

251

723

303

0

1,419

18.0

11.4

6.4

3.9

0

CONCLUSIONS WITH RESPECT TO PERFORMANCE TESTS IN MSA 2335 (ELMIRA, NY)

LENDING TEST

Chemung's overall performance with respect to the lending test was excellent, based on excellent overall lending activity and community development lending, as well as good geographic and borrower distribution of loans.

Lending Activity: Chemung's responsiveness to retail credit needs in MSA 2335 (Elmira, NY) was excellent. During the review period, the bank originated 939 HMDA-related loans totaling \$43 million and 591 small business loans totaling \$87 million in this MSA. In 2002, the bank ranked first among all lenders in market share for HMDA-related lending and second in small business lending in the MSA. These lending market shares are generally consistent with the bank's No. 1 deposit market share in the MSA.

Geographic Distribution: The overall geographic distribution of HMDA-related and small business loans reflected good loan penetration.

Examiners considered performance context issues including lending opportunities reflected in the number and percentage of owner-occupied units, number and percentage of businesses, and aggregate performance. Performance in this assessment area is based on performance in moderate-income tracts. Low-income tracts were not included in the evaluation because of the lack of lending opportunities as reflected in the low number of owner-occupied units and business establishments.

The following table summarizes Chemung's performance with respect to each loan product:

Lending in Moderate-Income Tracts							
MSA 2335 (Elmira, NY)							
Chemung Performance Aggregate							
Product	1990 Census 11/01 – 12/02	Comparison 2002					
Home Purchase	Adequate	Adequate	Below				
Refinance	Adequate	Poor	Below				
Home Improvement	Excellent	Excellent	Slightly below				
Small Business	Excellent	Excellent	Slightly above				

Distribution by Borrower Income and Revenue Size of the Business: Overall, borrower distribution of loans reflected good performance based on excellent performance in HMDA-related lending to moderate-income borrowers and good performance in HMDA-related lending to low-income borrowers. The distribution of loans to businesses of different sizes reflected adequate performance.

The overall conclusions consider the number and percentage of LMI families, size of loans to businesses in the area, and aggregate performance.

HMDA-related Lending to Moderate-income Borrowers

Overall distribution to moderate-income borrowers was excellent. The following table summarizes the bank's performance with respect to each product:

Lending to Moderate-Income Borrowers							
M	SA 2335 (Elmi	ra, NY)					
Chemung Performance Aggregate							
Product	1990 Census 11/01 – 12/02	2000 Census 1/03 – 9/03	Comparison 2002				
Home Purchase	Excellent	Excellent	Similar				
Refinance	Good	Adequate	Slightly above				
Home Improvement	Excellent	Excellent	Slightly above				

HMDA-related Lending to Low-income Borrowers

Overall distribution to low-income borrowers in the assessment area was good. The conclusions with respect to home purchase and refinance loans considered the difficulty in originating a significant number of loans to low-income borrowers because few of these borrowers can afford a home, resulting in low homeownership rates. Considering the affordability issue and the competitive environment, all banks experienced difficulty lending to low-income borrowers.

The following table summarizes the bank's performance with respect to each product:

	Lending to Low-Income Borrowers MSA 2335 (Elmira, NY)									
	Chemung F	Performance	Aggregate							
Product	1990 Census 11/01 – 12/02	2000 Census 1/03 – 9/03	Comparison 2002							
Home Purchase	Adequate	Adequate	Slightly below							
Refinance	Adequate	Adequate	Slightly above							
Home Improvement	Excellent	Excellent	Significantly above							

Lending to Businesses of Different Sizes

Overall, the distribution of loans to businesses of different sizes was adequate. Although the proportion of bank loans to businesses with gross annual revenues ("GAR") of \$1 million or less was less than the proportion of such businesses, Chemung's performance was above the aggregate. In addition, 68% of the loan amounts were for \$100 thousand or less and the average loan size was \$41 thousand. Small loan amounts generally reflect the size of the business.

Community Development Lending: Chemung's community development lending performance was excellent in this assessment area. During the examination period, loans benefiting the MSA assessment area totaled \$7 million. All the loan purposes involved community services for LMI individuals. Examples of these loans include:

- Five credit facilities to an organization that trains and assists low-income, developmentally disabled persons.
- Four credit facilities to an organization that places young teens in foster homes.

INVESTMENT TEST

In the Elmira assessment area, Chemung's excellent level of qualified community development investments and grants exhibited strong responsiveness to community development credit needs.

Qualified investments in the assessment area totaled \$4.7 million. The table at right summarizes the community development purposes of these investments. The majority of Chemung's investment dollars targeted economic development and revitalization and stabilization, which is considered responsive to the important need for jobs in the assessment area.

Qualified Investments										
Purpose	#	\$('000s)								
Affordable Housing	4	88								
Economic Development	5	2,694								
Community Services	29	466								
Revitalize and Stabilize	6	1,465								
Totals	44	\$4,713								

SERVICE TEST

Chemung's performance under the service test in this MSA was excellent based on a delivery system that is readily available to individuals of different incomes and the bank's leadership in providing community development services.

Retail Services: Accessibility to the bank's delivery systems was outstanding based on the distribution of the LMI population in the MSA. Of the seven branches in MSA 2335 (Elmira, NY), one branch or 14% is located in a low-income tract and three are in tracts adjacent to LMI tracts. This ratio is slightly below the 19% of population living in LMI census tracts. In addition, the bank's headquarters are located in the same low-income tract.

All branches maintain 24-hour ATMs. Of the nine off-site ATMs in the MSA, two are located in LMI tracts and two are adjacent to LMI tracts.

All branches maintain regular business hours Monday through Friday. Five of the branches have Saturday hours, although not the branch located in the low-income tract. However, the branch in the low-income tract is open daily until 4:30 p.m. The same full range of loan and deposit services is available at all branch offices.

No branches in this assessment area have opened, closed, or relocated since the previous examination.

Community Development Services: Chemung provided a significant amount of community development services. Bank officers and employees served on the boards and committees of 29 community organizations and/or provided technical assistance to them. The organizations support affordable housing, small business development, and economic development throughout the assessment area.

NON-METROPOLITAN AREA

STEUBEN AND SCHUYLER COUNTIES

DESCRIPTION OF INSTITUTION'S OPERATIONS

As of September 30, 2003, Chemung operated five branches, representing 36% of all its branches. The branches contained \$139 million in deposits, or 24% of the bank's total branch deposits in the state as of June 30, 2003.

PERFORMANCE CONTEXT

Demographic Characteristics

According to the 2000 Census, the non-MSA's combined population of 69,733 includes Steuben County's population of 50,509 and Schuyler County's 19,224. The non-MSA population decreased by less than 1% since the 1990 Census. As of the 2000 Census, the non-MSAs contained approximately 33% of the population in the bank's combined assessment areas and had no LMI census tracts. In the 1990 Census, however, the non-MSAs had a similar percentage of the population in the bank's combined assessment areas and one moderate-income tract and no low-income tracts in Steuben County.

Income Characteristics

The HUD-adjusted median family income for the non-MSAs was \$43,600 in 2002 and \$47,300 in 2003.

Housing Characteristics

Demographic information for the 2000 Census indicates that the median age of housing stock in Steuben County is 44 years and 42 years for Schuyler County. The median age of housing stock as of the 1990 Census was lower; 35 years for Steuben County and 37 years for Schuyler County.

According to the New York State Association of Realtors, the October 2003 median sales price of a home in Steuben County is \$68 thousand and in Schuyler County \$84 thousand.

Labor, Employment and Economic Characteristics

As of November 2003, the unemployment rate in the non-MSAs was 6.1%, down from the 6.3% rate in November 2002.

Exhibits 5A and 5B provide additional assessment area demographics based on 1990 and 2000 Census data:

	Asses	smen		XHIBIT		mc	ograph	nic	· S		-	
	Non-MSA I											
	NOII-MOA I	NEW 10		90 Cer	•		en a sen	uyı	iei)			
			19	90 Cer	isus		Comilia o	Des				
Income Categories	Tract Distribut							s % ies	of		Families by Family Income	
	#	%		#	%	ı	#		%	#	%	
Low-income	0	0		0		0		0	0	3,269	17.4	
Moderate-income	1	5		989	;	5.3	13	1	13.2	3,719	19.8	
Middle-income	17	85	•	15,223	8	1.1	1,22	2	8.0	4,578	24.4	
Upper-income	2	10		2,556	1;	3.6	12	7	5.0	7,202	38.4	
NA	0	0		0		0		0	0	0	0	
Total Assessment Area	20	100	•	18,768	1	00	1,48	0	7.9	18,768	100	
	Housing				H	ousir	ng Types	оу Т	Γract			
	Units by Tract	Ow	ner-	Occupi	ed		Rental			Vacancy		
		#		%	%		#		%	#	%	
Low-income	0		0	0		0		0	0	0	0	
Moderate-income	1,445	1,0)73	5.5	7	4.3	27	1	18.8	101	7.0	
Middle-income	25,447	15,6	373	80.6	6	1.6	6,114		24.0	3,660	14.4	
Upper-income	3,860	2,6	90	13.8	69	9.7	94	1	24.4	229	5.9	
NA	0		0	0		0		0	0	0	0	
Total Assessment Area	30,752	19,4	136	100		3.2	7,32		23.8	3,990	13.0	
	Total Bus	inesses					sses by Tr	act	& Reve			
	by Tr			Less T \$1 N	han ⁄Iillio		Over 9	51 N	lillion	Revenu Repo		
	#	%		#		%	#		%	#	%	
Low-income	0	()		0		0	0	0	0	0	
Moderate-income	56	3.4	1	:	53	3.	.8	1	.7	2	2.9	
Middle-income	1,366	83.6	3	1,18	33	83.	.7 1	29	84.3	54	79.4	
Upper-income	212	13.0)	1	77	12.	.5	23	15	12	17.6	
Tract not reported	0	C			0		0	0	0	0	_	
Total Assessment Area	1,634	100		1,4		10	_	53	100	68		
	Percentag	ge of Tota	al Bu	sinesse	s:	86.	.5		9.4		4.2	

EXHIBIT 5B Assessment Area Demographics

	Non MSA New York Counties (Steuben & Schuyler)										
			2000 Ce	ารนร							
Income Categories		Tract Families by Distribution Tract Income			milies < Po Level as % Families By Trac	of S	Families by Family Income				
	#	%	#	%		#	%	#	%		
Low-income	0	0	0		0	0	0	3,324	17.7		
Moderate-income	0	0	0		0	0	0	3,485	18.6		
Middle-income	17	85	15,397	82.	1	1,388	9.0	4,126	22.0		
Upper-income	3	15	3,347	17.	9	167	5.0	7,809	41.7		
NA	0	0	0		0	0	0	0	0		
Total Assessment Area	20	100	18,744	10	0	1,555	8.3	18,744	100		
	Housing	Housing Types by Tract									
	Units by Tract	Owner-Occupied				Rental		Vacancy			
		#	%	%		#	%	#	%		
Low-income	0		0 0		0	0	0	0	0		
Moderate-income	0		-	0 0		0	0	0	0		
Middle-income	27,280	16,8	22 82.6	61.	7	6,209	22.8	4,249	15.6		
Upper-income	5,403	3,5	43 17.4	65.	6	1,477	27.3	383	7.1		
NA	0		0 0		0	0	0	0	0		
Total Assessment Area	32,683	20,3	65 100	62.		7,686	23.5	4,632	14.2		
	Total Bus	inesses				es by Tract	& Reve				
	by Ti		Less 1 \$1 I	han o	· =	Over \$1	Million	Revenu Repor			
	#	%	#		%	#	%	#	%		
Low-income	0	0		0	0	0	0	0	0		
Moderate-income	0	0		0	0	0	0	0	0		
Middle-income	1,408	81.2			81.8	121	75.6	65	81.3		
Upper-income	326	18.8	_	72	18.2	39	24.4	15	18.8		
Tract not reported	0	0		0	0	0	0	0	0		
Total Assessment Area	1,734	100	1,4	94	100	160	100	80	100		

CONCLUSIONS WITH RESPECT TO PERFORMANCE TESTS IN STEUBEN AND **SCHUYLER COUNTIES**

86.2

9.2

Percentage of Total Businesses:

LENDING TEST

Chemung's overall performance in the non-MSAs with respect to the lending test was adequate, based on excellent community development lending and good lending activity. Adequate levels of borrower and geographic distribution also were noted.

Lending Activity: Chemung's responsiveness to retail credit needs in the non-MSA counties of Schuyler and Steuben was good. The bank originated 311 HMDA-related loans totaling \$17 million and 121 small business loans totaling \$20 million in these non-MSA counties.

The bank ranks fourth among all lenders in market share for HMDA-related originations and seventh in small business originations in the non-MSA assessment area. These lending market shares closely reflect the bank's ranking of third in deposit market share in the non-MSA counties.

Geographic Distribution: The overall geographic distribution of HMDA-related and small business loans reflected adequate loan penetration. Examiners considered performance context issues including lending opportunities reflected in the number and percentage of owner-occupied units, number and percentage of businesses, and aggregate performance.

No evaluations were performed based on the 2000 Census because the assessment area had no low- or moderate-income tracts, according to that census. Only 66 business establishments were present in the moderate-income tracts; therefore, no evaluation was made for 2002 data because of the limited lending opportunities. Home purchase loans in 2002 also were not included in the evaluation because of a low overall volume of lending, which limits the ability to draw a meaningful conclusion.

The following table summarizes Chemung's performance for each loan product:

Lending in Moderate-Income Tracts										
Non-MSA Steuben & Schuyler Counties										
Chemung Performance Aggre										
Product	1990 Census 11/01 – 12/02	2000 Census 1/03 – 9/03	Comparison 2002							
Home Purchase	N.A.*	N.A.	N.A.							
Refinance	Good	N.A.	Similar							
Home Improvement	Poor	N.A.	Significantly below							
Small Business	N.A.	N.A.	N.A.							

^{*} N.A.: Not applicable.

Distribution by Borrower Income and Revenue Size of the Business: Overall, borrower distribution of loans reflected adequate performance, based on adequate performance in HMDA-related lending to moderate-income borrowers and the distribution of loans to businesses of different sizes. Good performance was noted in HMDA-related lending to low-income borrowers. The overall conclusions consider the number and percentage of LMI families, size of loans to businesses in the area, and aggregate performance.

HMDA-related Lending to Moderate-income Borrowers

Overall distribution of HMDA-related lending to moderate-income borrowers was good based on excellent distribution of home improvement loans and adequate distribution of refinance loans. No evaluation of home purchase loans in 2002 and 2003 was conducted because of a low overall lending volume, which limits the ability to draw a meaningful conclusion.

The following table summarizes the bank's performance in each product:

Lending to Moderate-Income Borrowers Non-MSA Steuben & Schuyler Counties									
Chemung Performance Aggregat									
Product	1990 Census 2000 Census 11/01 – 12/02 1/03 – 9/03		Comparison 2002						
Home Purchase	N.A.*	N.A.	N.A.						
Refinance	Poor Adequa		Below						
Home Improvement	Good	Excellent	Similar						

^{*} N.A.: Not applicable.

HMDA-related Lending to Low-income Borrowers

Overall distribution of HMDA-related lending to low-income borrowers was adequate based on adequate distribution of refinance and home improvement loans. Home purchase loans in 2002 and 2003 were not included in the evaluation because the overall volume of such loans was too low for a meaningful conclusion. The following table summarizes Chemung's performance in each product:

Lending to Low-Income Borrowers									
Non-MSA Steuben & Schuyler Counties									
Chemung Performance Aggregate									
Product	1990 Census 11/01 – 12/02	2000 Census 1/03 – 9/03	Comparison 2002						
Home Purchase	N.A.*	N.A.	N.A.						
Refinance	Adequate	Adequate	Slightly below						
Home Improvement	Good	Adequate	Similar						

^{*} N.A.: Not applicable.

Lending to Businesses of Different Sizes

The distribution of loans to businesses of different sizes from November 2001 through December 2002 was adequate when compared with the proportion of businesses with GAR of \$1 million or less. Small business lending performance was above the aggregate. In addition, 68% of loans were for \$100 thousand or less, and the average loan size was \$45 thousand. Small loan amounts generally reflect the size of the business.

The volume of small business loans between January 2003 through September 2003 was too low to draw a meaningful conclusion regarding performance.

Community Development Lending: Chemung's community development lending performance was excellent. During the examination period, loans benefiting the non-MSA assessment area totaled \$5 million. All but \$300 thousand of that total was targeted to community services for LMI individuals in the assessment area.

Chemung's community development loans included:

- Eight credit facilities to an organization that provides LMI individuals with health care and child care.
- Three credit facilities to an organization that provides educational and vocational programs to teenagers under state guardianship.

INVESTMENT TEST

In the non-MSA assessment areas, Chemung had an excellent level of qualified community development investments and grants, which exhibit strong responsiveness to credit and community development credit needs.

At this examination, qualified investments totaled \$3 million. Total investments consisted almost entirely of activities targeted to community services for LMI individuals. As shown in the table at right, a small portion was also targeted to economic development organizations and revitalization and stabilization.

Qualified Investments										
Purpose	#	\$('000s)								
Community Services	12	\$2,891								
Affordable Housing	0	0								
Economic Development	2	11								
Revitalize and Stabilize	1	66								
Totals	15	\$2,968								

SERVICE TEST

Chemung's performance under the service test in the non-MSA assessment area was good, based on a delivery system that meets the needs of the community by offering retail branches, an off-site ATM, and varied branch hours, as well as an excellent level of community development services.

Retail Services: All five branches in the non-MSA assessment area are located in non-LMI tracts as this assessment area has no LMI areas. All branches maintain 24-hour ATMs, and the bank has an off-site ATM in Corning, New York.

All branches maintain regular business hours Monday through Friday. Three of the branches have Saturday hours. The same full range of loans and deposit services is available at all branch offices.

Community Development Services: The bank provided an excellent level of community services, considering the limited opportunities available. In the non-MSA assessment area, two officers served on the board and committees of groups such as Schuyler County Partnership for Economic Development ("SCOPED") and Schuyler County Child Care Council.

In addition, many organizations that the bank provided community development services to assisted the population of all counties in the three assessment areas. These organizations included United Way, the Mayor's Tournament to End Homeless and Hunger, Community Progress, Catholic Charities of the Southern Tier, Three Rivers Development Corporation, and Foodbank of the Southern Tier.

METROPOLITAN AREA

MSA 0960 (BINGHAMTON, NY)

DESCRIPTION OF INSTITUTION'S OPERATIONS

As of September 30, 2003, Chemung operated two branches in this MSA, representing 14% of all its branches. These branches contained \$58 million in deposits, or 10% of the bank's total branch deposits in New York State as of June 30, 2003.

PERFORMANCE CONTEXT

Demographic Characteristics

According to the 2000 Census, the Tioga County portion of MSA 0960 (Binghamton, NY) has a population of 51,784, representing a slight 1% decline since 1990. The county contains 24% of the bank's combined assessment area population and has no LMI tracts, according to the 2000 Census. In comparison, Tioga County had two moderate-income tracts based on the 1990 Census.

Income Characteristics

In 2002 and 2003, the HUD-estimated median family incomes in Tioga County was \$46,800 and \$49,100, respectively.

Housing Characteristics

Demographic information gathered in 2000 puts the average age of housing stock at 38 years, and as of the 1990 Census, housing stock averaged 30 years old. According to the New York State Association of Realtors, the October 2003 median home sales price in Tioga County is \$94,880.

Labor, Employment and Economic Characteristics

The unemployment rate for MSA 0960 (Binghamton, NY) was 5.6% in November 2003 and 5.8% in November 2002. The New York State unemployment rate was 6.1% in November 2003 and 6.3% in November 2002.

Exhibits 6A and 6B provide additional assessment area demographics based on 1990 and 2000 Census data:

			EXHIBI							-	
	Asses	smer	it Area	D	em	og	jraphi o	CS			
MSA 0960 (Binghamton, NY)											
1990 Census											
Income Categories	Distribu	By Tract							% of Families by Family Income		
	#	%	#		%		#	%	#	%	
Low-income	0	0	(0		0	0.0	2,730	18.9	
Moderate-income	2	18.2	2,424		16.8		305	12.6	2,597	18.0	
Middle-income	5	45.5	7,226	_	50.0		559	7.7	3,718	25.7	
Upper-income	2	18.2	4,811	+	33.3		143	3.0	5,416	37.5	
NA	2	18.2	(0.0		0	0	0	0.0	
Total Assessment Area	11	100	14,461		100		1,007	7.0	14,461	100	
	Housing Types by Tract										
	Units by Tract	Owner-Occupied					Rental		Vacan	су	
	Haot	#	%	0	%		#	%	#	%	
Low-income	0		0 0	-	0	0		0.0	0	0.0	
Moderate-income	3,667	2,3	365 15.9) (64.5		1,027	28.0	275	7.5	
Middle-income	10,429	7,3	349 49.5		70.5		2,232	21.4	848	8.1	
Upper-income	6,158	5,1	27 34.5	;	83.3		738	12.0	293	4.8	
NA	0		0 0)	0		0	0.0	0	0.0	
Total Assessment Area	20,254	14,8	341 100		73.3		3,997	19.7	1,416	7.0	
	Total Bus	inossos		Ві	usine	sse	s by Trac	t & Rev	enue Size		
	by Tr		Less		_	:	Over \$1	Million	Revenu		
	#	%	#	Milli	011 %		#	%	Repo	w	
Low-income	0	/6		0	/0	0	0			0	
Moderate-income	200	18.0		177	17	_	15			21.1	
Middle-income	640	57.6		573	57		43			63.2	
Upper-income	271	24.4		245	24		20	25.6		15.8	
Tract not reported	0	0.0		0		0	0	0.0		0	
Total Assessment Area	1,111	100)	995	10	00	78			100	
	· · · · · · · · · · · · · · · · · · ·	ge of Tota	al Business	es:	89			7.0		3.4	

	EXHIBIT 6B Assessment Area Demographics MSA 0960 (Binghamton, NY)										
2000 Census											
Income Categories	Tract Distribution		Families Tract Inc	-		milies < Po Level as % Families By Trac	of of	Families by Family Income			
	#	%	#	%		#	%	#	%		
Low-income	0	0	0	C)	0	0	2,280	15.9		
Moderate-income	0	0	0	C)	0	0	2,748	19.1		
Middle-income	8	80.0	11,056	76.9)	746	6.7	3,656	25.4		
Upper-income	2	20.0	3,313	23.1		112	3.4	5,685	39.6		
NA	0	0	0	C)	0	0	0	0.0		
Total Assessment Area	10	100	14,369	100)	858	6.0	14,369	100		
	Housing Units by Tract	Hous Owner-Occupied				Types by Rental	Tract	Vacan	Vacancy		
		#	%	%		#	%	#	%		
Low-income	0		0 0	C)	0	0	0	0		
Moderate-income	0		0 0	C)	0	0	0	0		
Middle-income	17,037	11,6	42 75.9	68.3	3	3,866	22.7	1,529	9.0		
Upper-income	4,373	3,7	05 24.1	84.7	'	512	11.7	156	3.6		
NA	0		0 0	C)	0	0	0	0		
Total Assessment Area	21,410	15,3	47 100	71.7	'	4,378	20.4	1,685	7.9		
	Total Bus	inesses				es by Trac	t & Rev				
	by Tr	act	Loce Than or -			Over \$1		Revenu Repo	rted		
	#	%	#		6	#	%	#	%		
Low-income	0	0		0	0	0	0	_	0		
Moderate-income	0	0		0	0	0	0		0		
Middle-income	998	85.8			5.4	70	88.6		91.1		
Upper-income	165	14.2			4.6	9	11.4		8.9		
Tract not reported	0	0		0	0	0	0	_	0		
Total Assessment Area	1,163 Percentag	100 ge of Tota	1,0 I Businesse		100 9.3	79	100 6.8		100 3.9		

CONCLUSIONS WITH RESPECT TO PERFORMANCE TESTS IN MSA 0960 (BINGHAMTON, NY)

LENDING TEST

Chemung's overall performance with respect to the lending test in Tioga County was adequate based on adequate lending activity and community development lending. A meaningful conclusion could not be drawn on borrower and geographic distribution because of a low number of originations in each loan product line during both review periods. During the January 2003-

September 2003 review period, this MSA had no LMI census tracts, according to the 2000 Census.

Lending Activity: Chemung's responsiveness to retail credit needs in the MSA was adequate. The bank originated 136 HMDA-related loans totaling \$47 million and 55 small business loans totaling \$7.1 million in this MSA. The bank ranks sixth among all lenders in lending market share for HMDA-related lending and tenth in small business lending, while ranking second in deposit market share in this MSA.

Community Development Lending: Chemung's community development lending performance was adequate. During the entire examination period, loans benefiting the assessment area totaled \$410 thousand, all for economic development purposes. As community contacts have identified jobs as a critical need in the assessment area, these initiatives are considered responsive to the needs of the assessment area.

INVESTMENT TEST

In the Binghamton assessment area, Chemung had an excellent level of qualified community development investments and grants, which exhibited strong responsiveness to credit and community development credit needs.

At this examination, qualified investments totaled \$3 million. Total investments consisted of \$1 million for various community service organizations assisting LMI individuals and \$2 million for organizations involved in revitalization and stabilization programs. Activity in this assessment area is considered responsive to the community as these programs have been identified as significant assessment area needs.

SERVICE TEST

Chemung's good performance under the service test is based on a delivery system that meets the needs of the community through retail branches, varied branch hours, and an outstanding level of community development services.

Retail Services: The bank provided good accessibility to its delivery systems based on the distribution of the area's predominantly rural population. According to the 2000 Census, the two branches in MSA 0960 (Binghamton, NY) were located in middle-income tracts. There are no LMI census tracts in this assessment area. Both branches have 24-hour accessible ATMs. The branches maintain regular hours with both branches open on Saturday. The same full range of loan and deposit services is available at both branches. Branch locations did not change since the previous examination.

Community Development Services: Chemung's level of community services was good. Employees provided technical assistance to organizations that served LMI families and individuals in all counties in the three assessment areas, including Tioga County. Some of the organizations providing services throughout all three assessment areas were United Way, the Mayor's Tournament to End Homeless and Hunger, Community Progress, Catholic Charities of the Southern Tier, and Foodbank of the Southern Tier.

CRA APPENDIX A

SCOPE OF EXAMINATION

CHEMUNG	CHEMUNG CANAL TRUST COMPANY										
TIME PERIOD REVIEWED	11/1/2001 to 9/30/2003										
			Ι								
FINANCIAL INSTITUTION Chemung Canal Trust Company Elmira, NY				PRODUCTS R Home pur Refinanci Home imp Small bus Communi developm	rchase ngs provement siness ity						
AFFILIATE(S) None		AFFILIATE RELATIONSHIP		PRODUCTS REVIEWED							
LIST OF ASSESSMENT AREAS AN	<u>l</u> D TYPE OF	EXAMINA	<u> </u> Ation	<u> </u>							
ASSESSMENT AREA		TYPE O	-	BRANCHES VISITED ⁹	OTHER INFOR- MATION						
MSA 2335		On-site		1 Chemung Canal Plaza,							
MSA 0960		Off-site		Elmira, NY							
Steuben (partial) and Schuyler Cou	nties	Off-site									

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⁹ There is a statutory requirement that the written evaluation of a multistate institution's performance must list the individual branches examined in each state.

CRA APPENDIX B

GLOSSARY

Aggregate lending: The number of loans originated and purchased by all reporting lenders in specified income categories as a percentage of the aggregate number of loans originated and purchased by all reporting lenders in the metropolitan area/assessment area.

Block numbering area ("BNA"): A statistical subdivision of a county for grouping and numbering blocks in nonmetropolitan counties where local census statistical area committees have not established census tracts. A BNA does not cross county lines.

Census tract: A small subdivision of metropolitan and other densely populated counties. Census tract boundaries do not cross county lines; however, they may cross the boundaries of metropolitan statistical areas. Census tracts usually have between 2,500 and 8,000 persons, and their physical size varies widely depending on population density. Census tracts are designed to be homogeneous with respect to population characteristics, economic status and living conditions to allow for statistical comparisons.

Community development: Affordable housing (including multifamily rental housing) for lowor moderate-income individuals; community services targeted to low- or moderate-income individuals; activities that promote economic development by financing businesses or farms that meet the size eligibility standards of the Small Business Administration's Development Company or Small Business Investment Company programs (13 CFR 121.301) or have gross annual revenues of \$1 million or less; or, activities that revitalize or stabilize low- or moderateincome geographies.

Consumer loan(s): A loan(s) to one or more individuals for household, family or other personal expenditures. A consumer loan does not include a home mortgage, small business, or small farm loan. This definition includes motor vehicle loans, credit card loans, home equity loans, other secured consumer loans, and other unsecured consumer loans.

Family: Includes a householder and one or more other persons living in the same household who are related to the householder by birth, marriage or adoption. The number of family households always equals the number of families; however, a family household may also include nonrelatives. Families are classified by type as either a married-couple family or other family, which is further classified into "male householder" (a family with a male householder and no wife present) or "female householder" (a family with a female householder and no husband present).

Full review: Performance under the lending, investment and service tests is analyzed considering performance context, quantitative factors (for example, geographic distribution, borrower distribution, and total number and dollar amount of investments), and qualitative factors (for example, innovativeness, complexity and responsiveness).

Geography: A census tract or a block numbering area delineated by the U.S. Bureau of the Census in the most recent decennial census.

Home Mortgage Disclosure Act ("HMDA"): This statute requires certain mortgage lenders that do business or have banking offices in a metropolitan statistical area to file annual summary reports of their mortgage lending activity. The reports include data such as race, gender and income of applications, amount of loan requested, and disposition of the application (for example, approved, denied, and withdrawn).

Home mortgage loans: Include home purchase and home improvement loans as defined in HMDA. This definition also includes loans for multifamily dwellings (five or more families), loans for the purchase of manufactured homes, and refinancings of home improvement and home purchase loans.

Household: Includes all persons occupying a housing unit. Persons not living in households are classified as living in group quarters. In 100% tabulations, the count of households always equals the count of occupied housing units.

Low-income: Individual income that is less than 50% of the area median income, or a median family income that is less than 50%, in the case of a geography.

Market share: The number of loans originated and purchased by the institution as a percentage of the aggregate number of loans originated and purchased by all reporting lenders in the metropolitan area/assessment area.

Metropolitan area ("MA"): Any primary metropolitan statistical area ("PMSA"), metropolitan statistical area ("MSA"), or consolidated metropolitan statistical area ("CMSA"), as defined by the Office of Management and Budget, with a population of 250 thousand or more, and any other area designated as such by the appropriate federal financial supervisory agency.

Middle-income: Individual income that is at least 80% and less than 120% of the area median income, or a median family income that is at least 80% and less than 120%, in the case of a geography.

Moderate-income: Individual income that is at least 50% and less than 80% of the area median income, or a median family income that is at least 50% and less than 80%, in the case of a geography.

Multifamily: Refers to a residential structure containing five or more units.

Other products: Includes any unreported optional category of loans for which the institution collects and maintains data for consideration during a CRA examination. Examples of such activity include consumer loans and other loan data an institution may provide concerning its lending performance.

Owner-occupied units: Includes units occupied by the owner or co-owner, even if the unit has not been fully paid for or is mortgaged.

Qualified investment: A qualified investment is defined as any lawful investment, deposit, membership share, or grant that has as its primary purpose community development.

Rated area: A rated area is a state or multistate metropolitan area. For an institution with domestic branches in only one state, the institution's CRA rating would be the state rating. If an institution maintains domestic branches in more than one state, the institution will receive a rating for each state in which those branches are located. If an institution maintains domestic branches in two or more states within a multistate metropolitan area, the institution will receive a rating for the multistate metropolitan area.

Small loan(s) to business(es): A loan included in "loans to small businesses" as defined in the Consolidated Report of Condition and Income ("Call Report") and the Thrift Financial Reporting ("TFR") instructions. These loans have original amounts of \$1 million or less and typically are either secured by nonfarm or nonresidential real estate or are classified as commercial and industrial loans. However, thrift institutions may also exercise the option to report loans secured by nonfarm residential real estate as "small business loans" if the loans are reported on the TFR as nonmortgage, commercial loans.

Small loan(s) to farm(s): A loan included in "loans to small farms" as defined in the instructions for preparation of the Call Report. These loans have original amounts of \$500 thousand or less and are either secured by farmland, or are classified as loans to finance agricultural production and other loans to farmers.

Upper-income: Individual income that is more than 120% of the area median income, or a median family income that is more than 120%, in the case of a geography.

CRA APPENDIX C

FFIEC INTERAGENCY CORE CRA PUBLIC EVAULATION TABLES

NOVEMBER 1, 2001, TO DECEMBER 31, 2002

Table 1. Lending Volume

LENDING VOLUME		Geography: CHEMUNG CANAL TRUST ASSESSMENT AREAS								Evaluation Period: NOVEMBER 1, 2001, TO DECEMBER 31, 2002			
Metropolitan Statistical Area/			Home Mortgage Small Loans to Businesses		to Businesses	Small Loans to Farms		Community Development Loans**		Total Reported Loans		% of Rated Area Deposits	
Assessment Area	(#) in MSA/AA*	#	\$ (000's) #	\$ (000's)	#	\$ (000's)	#	\$ (000's)		\$(000's)	in MSA/AA***		
Full Review:													
MSA 2335	72.54	510	21,504	376	53,515	0	0	23	2,759	909	77,778	62.59	
MSA 0960	6.06	71	2,169	32	3,917	0	0	3	410	106	6,496	12.46	
Non-MSAs	21.41	162	8,495	72	11,860	0	0	15	2,596	249	22,951	24.95	
Outside Assessment Area								0	000	0	0		

^{*} Loan data as of December 31, 2002. Rated area refers to the overall state assessment area.

Table 2. Geographic Distribution of Home Purchase Loans

Geographic Distribution: HOME F	PURCHASE ("HP) ")	Geogi	raphy: CHEMU	ING CANAL TRU	ST ASSESSM	ENT AREAS		Evaluation Pe	riod: NOVEM	BER 1, 2001	, TO DECEME	BER 31, 200	2
Metropolitan	Total H	P Loans	Low-income G	eographies	Moderate Geogra		Middle-income	Geographies	Upper-income	Geographies	Aggregate	HMDA Lendi	ng (%) by Tra	act Income*
Statistical Area/ Assessment Area	#	% of Total**	% Owner- Occupied Units***	% Bank Loans	Low	Mod	Mid	Upper						
Full Review:													*	
MSA 2335	128	72.73	0.49	0	6.43	3.91	67.64	66.41	25.44	29.69	0.30	6.72	65.61	27.37
MSA 0960	11	6.25	0	0	15.94	45.45	49.52	36.36	34.55	18.18	0	16.10	45.62	38.28
Non-MSAs	37	21.02	0	0	5.52	5.41	80.64	81.08	13.84	13.51	0	4.80	77.33	17.87

^{*} Based on 2002 aggregate HMDA data only.

^{**} The evaluation period for community development loans is November 1, 2001, to September 30, 2003.

^{***} Deposit data as of June 30, 2002. Rated area refers to the overall state assessment area.

^{**} Home purchase loans originated and purchased in the overall state assessment area as a percentage of all home purchase loans originated and purchased in the rated area.

^{***} Percentage of owner-occupied units is the number of owner-occupied housing units in a particular geography divided by the number of owner-occupied housing units in the area based on 1990 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

Geographic Distribution: HOM	E IMPROVEM	ENT ("HI")		Geography:	CHEMUNG CAN	AL TRUST AS	SESSMENT ARE	AS	Evaluation l	Period: NOVE	MBER 1, 200°	1, TO DECEMB	ER 31, 2002	
Metropolitan	Total	HI Loans	Low-income (Geographies	Moderate Geogra		Middle-income	Geographies	Upper-income	Geographies	Д	Aggregate HMD Tract I	A Lending (%) ncome*	by
Statistical Area/ Assessment Area	#	% of Total**	% Owner- Occupied Units***	% Bank Loans	% Owner- Occupied Units***	% Bank Loans	% Owner- Occupied Units***	% Bank Loans	% Owner- Occupied Units***	% Bank Loans	Low	Mod	Mid	Upper
Full Review:								<u>, </u>						
MSA 2335	230	67.85	0.49	0.43	6.43	6.52	67.64	70.43	25.44	22.61	0.24	8.71	67.53	23.29
MSA 0960	43	12.68	0	0	15.94	65.12	49.52	32.56	34.55	2.33	0	13.56	49.89	36.32
Non-MSAs	66	19.47	0	0	5.52	1.52	80.64	89.39	13.84	9.09	0	14.89	76.24	8.87

Based on 2002 peer mortgage data Northeast Region.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

Geographic Distribution: HO	NE MORTGAG	SE REFINANCI	NGS G	eography: CHEM	IUNG CANAL TR	UST ASSESSM	ENT AREAS		Evaluation Per	iod: NOVEMBER	1, 2001, TO	DECEMBER	31, 2002	
Metropolitan	Total Re	financings	Low-income	Geographies		e-income aphies	Middle-incom	e Geographies	Upper-income	e Geographies	· A	ggregate HMD Tract I	A Lending (%)) by
Statistical Area/ Assessment Area	#	% of Total**	% Owner- Occupied Units***	% Bank Loans	% Owner- Occupied Units***	% Bank Loans	% Owner- Occupied Units***	% Bank Loans	% Owner- Occupied Units***	% Bank Loans	Low	Mod	Mid	Upper
Full Review:									****			•		•
MSA 2335	152	66.67	0.49	0.66	6.43	3.95	67.64	67.11	25.44	28.29	0.66	6.51	62.19	30.63
MSA 0960	17	7.46	0	0	15.94	70.59	49.52	23.53	34.35	5.88	0	13.47	44.70	41.69
Non-MSAs	59	25.88	0	0	5.52	5.08	80.64	79.66	13.84	15.25	0	5.43	74.67	19.90

^{*} Based on 2002 peer mortgage data Northeast Region.

^{**} Home improvement loans originated and purchased in the overall state assessment area as a percentage of all home improvement loans originated and purchased in the rated area.

^{***} Percentage of owner-occupied units is the number of owner-occupied housing units in a particular geography divided by number of owner-occupied housing units in the area based on 1990 Census information.

^{*} Home mortgage refinance loans originated and purchased in the overall state assessment area as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

^{***} Percentage of owner-occupied units is the number of owner-occupied housing units in a particular geography divided by number of owner-occupied housing units in the area based on 1990 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

Geographic Distribution: SI	MALL LOANS	TO BUSINES	SSES	Geography:	CHEMUNG CANAL TR	RUST ASSES	SMENT AREAS		Evaluation	Period: NOVE	MBER 1, 2	2001, TO DI	ECEMBER 3	1, 2002
Metropolitan Statistical Area/	Tota	l Loans	Low-income Geo	graphies	Moderate-income G	eographies	Middle-income G	eographies	Upper-income Ge	ographies			ending (%) Income*	by
Assessment Area	#	% of Total**	% of Businesses***	% Bank Loans	Low	Mod	Mid	Upper						
Full Review:														
MSA 2335	376	78.33	4.13	5.32	19.44	23.94	54.82	51.33	21.60	19.41	3.51	19.34	53.29	23.87
MSA 0960	32	6.67	0	0	17.54	28.13	59.18	56.25	23.28	15.63	0	10.40	66.85	22.75
Non-MSAs	72	15.00	0	0	3.77	0	83.85	84.72	12.39	15.28	0	4.87	81.40	13.73

^{*} Based on 2002 peer small business data U.S. and Puerto Rico.

Table 8. Borrower Distribution of Home Purchase Loans

Borrower Distribution: HO	ME PURC	HASE		Geograph	y: CHEMUNG CANA	AL TRUST ASSE	SSMENT AREAS	Evalu	ation Period: NOVE	MBER 1, 2001,	TO DECE	MBER 31, 2	002	
Metropolitan	Total	HP Loans	Low-income	Borrowers	Moderate-incon	ne Borrowers	Middle-incom	e Borrowers	Upper-income	Borrowers		Aggregate l	ending Data	a*
Statistical Areal Assessment Area	#	% of Total**	% Families***	% Bank Loans****	% Families***	% Bank Loans****	% Families***	% Bank Loans****	% Families***	% Bank Loans****	Low	Mod	Mid	Upper
Full Review:				•										•
MSA 2335	123	72.78	18.75	7.32	18.82	21.95	23.45	26.83	38.98	43.90	8.40	24.31	24.31	33.10
MSA 0960	11	6.51	18.88	0.00	17.96	36.36	25.71	36.36	37.45	27.27	5.55	22.36	23.61	38.82
Non-MSAs	35	20.71	17.41	11.43	19.82	5.71	24.39	34.29	38.38	48.57	4.80	16.37	24.47	45.95

^{*} Based on 2002 peer mortgage data Northeast Region.

^{**} Small loans to businesses originated and purchased in the overall state assessment area as a percentage of all small loans to businesses originated and purchased in the rated area.

^{***} Source of data: Dun and Bradstreet (2001).

^{**} As a percentage of loans with borrower income information available. No information was available for 3.98% of loans originated and purchased by the bank.

^{***} Percentage of families is based on 1990 Census information.

^{****} Home purchase loans originated and purchased in the overall state assessment area as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9. Borrower Distribution of Home Improvement Loans

Borrower Distribution:	HOME IN	APROVEMENT		Geography	: CHEMUNG CANAL	. TRUST ASSES	SMENT AREAS	Eva	luation Period: NO	VEMBER 1, 2001	I, TO DECE	MBER 31, 20	002	
Metropolitan	Tota	II HI Loans	Low-income	Borrowers	Moderate-incon	ne Borrowers	Middle-incom	e Borrowers	Upper-income	Borrowers	'	Aggregate Li	ending Data	•
Statistical Area/ Assessment Area	#	% of Total**	% Families***	% Bank Loans****	% Families***	% Bank Loans****	% Families***	% Bank Loans****	% Families***	% Bank Loans****	Low	Mod	Mid	Upper
Full Review:														
MSA 2335	226	67.66	18.75	15.49	18.82	26.99	23.45	30.09	38.98	27.43	10.12	24.24	27.53	34.82
MSA 0960	43	12.87	18.88	18.60	17.96	18.60	25.71	20.93	37.45	41.86	8.97	24.83	21.61	42.76
Non-MSAs	65	19.46	17.41	15.38	19.82	18.46	24.39	23.08	38.38	43.08	14.18	20.57	25.18	38.30

^{*} Based on 2002 peer mortgage data Northeast Region.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

Borrower Distribution:	номе мо	RTGAGE REFI	NANCINGS	Geograph	y: CHEMUNG CANA	L TRUST ASSE	SSMENT AREAS	Eva	luation Period: NO	VEMBER 1, 2001	, TO DECE	MBER 31, 2	002	
Metropolitan	Total R	efinancings	Low-income	Borrowers	Moderate-incon	ne Borrowers	Middle-income	Borrowers	Upper-income	Borrowers	,	Aggregate L	ending Data	•
Statistical Areal Assessment Area	#	% of Total**	% Families***	% Bank Loans****	% Families***	% Bank Loans****	% Families***	% Bank Loans****	% Families***	% Bank Loans****	Low	Mod	Mid	Upper
Full Review:														
MSA 2335	146	66.36	18.75	6.16	18.82	17.81	23.45	28.77	38.98	47.26	5.38	15.48	24.25	44.32
MSA 0960	17	7.73	18.88	11.76	17.96	23.53	25.71	29.41	37.45	35.29	4.73	14.18	23.64	47.71
Non-MSAs	57	25.91	17.41	3.51	19.82	8.77	24.39	28.07	38.38	59.65	4.18	12.96	24.33	48.66

^{*} Based on 2002 peer mortgage data Northeast Region.

^{**} As a percentage of loans with borrower income information available. No information was available for 1.47% of loans originated and purchased by the bank.

^{***} Percentage of families is based on 1990 Census information.

^{****} Home purchase loans originated and purchased in the overall state assessment area as a percentage of all home purchase loans originated and purchased in the rated area.

^{**} As a percentage of loans with borrower income information available. No information was available for 3.64% of loans originated and purchased by the bank.

^{***} Percentage of families is based on 1990 Census information.

^{****} Home mortgage refinance loans originated and purchased in the overall state assessment area as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table 11. Borrower Distribution of Small Loans to Businesses

Borrower Distribution: SMALI	LOANS TO B	USINESSES	Geograp	y: CHEMUNG CANA	L TRUST ASSESSMENT ARE	AS	Evaluation Period: NOVE	MBER 1, 2001, TO	DECEMBER 31, 2002
Metropolitan		all Loans to	Businesses Wit	Revenues of	Loans by Ori	ginal Amount Regardless of	Business Size	Aggrega	ite Lending Data*
Statistical Area/ Assessment Area	#	% of Total**	% of Businesses***	% Bank Loans****	\$100,000 or less	> \$100,000 to \$250,000	> \$250,000 to \$1 Million	All	Revenues \$1 Million or Less
Full Review:									
MSA 2335	376	78.33	84.60	40.96	68.09	16.22	15.69	1,567	450
MSA 0960	32	6.67	90.00	75.00	68.75	18.75	12.50	923	213
Non-MSAs	72	15.00	87.16	45.83	68.06	15.28	16.67	1,253	444

^{*} Based on 2002 peer small business data U.S. and Puerto Rico.

Table 14. Qualified Investments

QUALIFIED INVESTMENTS		Geography:	CHEMUNG CANAL TR	UST ASSESSMENT AREAS	3	Evaluation Period	: NOVEMBER 1, 2001		
Metropolitan	Prior Perio	d Investments*	Current Per	iod Investments		Total Investments		Unfunded C	ommitments**
Statistical Areal Assessment Area	#	\$(000's)	#	\$(000's)	#	\$(000's)	% of Total	#	\$(000's)
ull Review:									
MSA 2335	5	1,340	17	481	22	1,821	39.41	0	0
MSA 0960	10	2,150	1	4	11	2,154	46.62	0	0
Non-MSAs	2	632	4	14	6	646	13.97	0	0

^{* &}quot;Prior Period Investments" means investments made in a previous evaluation period that are outstanding as of the examination date.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

DISTRIBUTION OF BRAI	ICH DELIVERY S	YSTEM & OPEN	INGS/CLOSINGS	; (Geography	: CHEMUI	NG CANAL	TRUST ASSESSI	MENT AREAS		Evaluation	Period: NOV	EMBER 1, 2	001, TO DE	CEMBER 31,	2002	
	Deposits			3ranches					Brand	ch Opening	gs/Closings				Popu	lation	
Metropolitan Statistical Area/	% of Rated	# of Bank	% of Rated Area			f Branches eographie	•	# of Branch	# of Branch		v	in Location o s (+ or -)				ation Within ography	
Assessment Area	Deposits in AA	Branches	Branches in AA	Low	Mod	Mid	Upper	Openings	Closings	Low	Mod	Mid	Upper	Low	Mod	Mid	Upper
Full Review:												-					
MSA 2335	62.47	7	50	0	14.2	57.1	28.5	0	0	0	0	0	0	2.57	12.68	61.71	21.17
MSA 0960	11.34	2	14.29	0	50	50	0	0	0	0	0	0	0	0	17.05	50.78	32.17
Non-MSAs	26.2	5	35.71	0	0	20	80	0	0	0	0	0	0	0	5.64	81.06	13.3

^{**} Small loans to businesses originated and purchased in the overall state assessment area as a percentage of all small loans to businesses originated and purchased in the rated area.

^{***} Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2001).

^{****} Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 11.88% of small loans to business originated and purchased by the bank.

^{** &}quot;Unfunded Commitments" means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

CRA APPENDIX D

FFIEC INTERAGENCY CORE CRA PUBLIC EVAULATION TABLES

JANUARY 1, 2003, TO SEPTEMBER 30, 2003

Table 1. Lending Volume

LENDING VOLUME		G	eography: CHEM	UNG CANAL T	RUST ASSESSME	NT AREAS			Evaluation Perio	d: JANUARY	1, 2003, TO SE	PTEMBER 30, 2003
Metropolitan	% of Rated Area Loans	Home	Mortgage	Small Loans	to Businesses	Small Lo	ans to Farms		/ Development ans**	Total Rep	orted Loans	% of Rated Area Deposits
Statistical Area/ Assessment Area	(#) in MSA/AA*	#	\$ (000's)	#	\$ (000's)	#	\$ (000's)	#	\$ (000's)		\$(000's)	in MSA/AA***
Full Review:												
MSA 2335	69.15	429	21,031	215	33,078	0	0	15	3,885	659	57,994	65.32
MSA 0960	9.23	65	2,538	23	3,196	0	0	0	000	88	5,734	10.21
Non-MSAs	21.62	149	8,436	49	8,251	0	0	8	2,577	206	19,264	24.46
Outside Assessment Area								0	000	0	000	

Loan data as of September 30, 2001. Rated area refers to the overall state assessment area.

Table 2. Geographic Distribution of Home Purchase Loans

Geographic Distribution: HOME P	URCHASE ("HE	2")	Geogr	raphy: CHEMU	NG CANAL TRUS	ST ASSESSM	ENT AREAS		Evaluation Pe	riod: JANUAI	RY 1, 2003, T	O SEPTEMB	ER 30, 2003	3
Metropolitan	T	IP Loans	Low-income G	eographies	Moderate- Geograp		Middle-income	Geographies	Upper-income	Geographies	Aggregate	HMDA Lendi	ng (%) by Tra	act Income
Statistical Area/ Assessment Area	#	% of Total**	% Owner- Occupied Units***	% Bank Loans	Low	Mod	Mid	Upper						
Full Review:												· · · · · · · · · · · · · · · · · · ·		
MSA 2335	77	72.64	0.44	0	9.73	5.19	63.37	48.05	26.45	46.75	NA	NA	NA	NA
MSA 0960	14	13.21	0	0	0	0	75.86	92.86	24.14	7.14	NA	NA	NA	NA
Non-MSAs	15	14.15	0	0	0	0	82.60	86.67	17.40	13.33	NA	NA	NA	NA NA

^{*} Based on 2002 aggregate HMDA data only.

^{**} The evaluation period for community development loans is November 30, 2001, to September 30, 2003.

^{***} Deposit data as of June 30, 2003. Rated area refers to the overall state assessment area.

^{**} Home purchase loans originated and purchased in the overall state assessment area as a percentage of all home purchase loans originated and purchased in the rated area.

^{***} Percentage of owner-occupied units is the number of owner-occupied housing units in a particular geography divided by the number of owner-occupied housing units in the area based on 2000 Census information.

Table 3. Geographic Distribution of Home Improvement Loans

Geographic Distribution: HOME	IMPROVEM	ENT ("HI")		Geography:	CHEMUNG CAN	AL TRUST AS	SESSMENT ARE	AS	Evaluation l	Period: JANUA	RY 1, 2003,	TO SEPTEMBE	R 30, 2003	
Metropolitan	T	HI Loans	Low-income (<u> </u>	Moderate Geogra	-income	Middle-income		Upper-income	Geographies	Aggregate HMDA Lending (%) Tract Income*			by
Statistical Area/ Assessment Area	#	% of Total**	% Owner- Occupied Units***	% Bank Loans	Low	Mod	Mid	Upper						
Full Review:											···			
MSA 2335	185	68.52	0.44	0.00	9.73	10.81	63.37	65.41	26.45	23.78	NA	NA	NA	NA
MSA 0960	31	11.48	0	0	0	0	75.86	90.32	24.14	9.68	NA	NA	NA	NA
Non-MSAs	54	20.00	0	0	0	0	82.60	94.44	17.40	5.56	NA	NA	NA	NA

^{*} Based on 2002 peer mortgage data Northeast Region.

Table 4. Geographic Distribution of Home Mortgage Refinance Loans

Geographic Distribution: HOI Metropolitan		efinancings	Low-income	Geographies	Moderate Geogra		Middle-income	Geographies	Upper-income Geographies		Aggregate HMDA Lending (%) b Tract Income*			by
Statistical Area/ Assessment Area	#	% of Total**	% Owner- Occupied Units***	% Bank Loans	Low	Mod	Mid	Upper						
Full Review:										····		•		
MSA 2335	167	62.55	0.44	0	9.73	4.79	63.37	61.08	26.45	34.13	NA	NA	NA	NA
MSA 0960	20	7.49	0	0	0	0	75.86	90.00	24.14	10.00	NA	NA	NA	NA
Non-MSAs	80	29.96	0	0	0	0	82.60	87.50	17.40	12.50	NA	NA	NA	NA

Based on 2002 peer mortgage data Northeast Region.

^{**} Home improvement loans originated and purchased in the overall state assessment area as a percentage of all home improvement loans originated and purchased in the rated area.

^{***} Percentage of owner-occupied units is the number of owner-occupied housing units in a particular geography divided by number of owner-occupied housing units in the area based on 2000 Census information.

^{**} Home mortgage refinance loans originated and purchased in the overall state assessment area as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

^{***} Percentage of owner-occupied units is the number of owner-occupied housing units in a particular geography divided by number of owner-occupied housing units in the area based on 2000 Census information.

Table 6. Geographic Distribution of Small Loans to Businesses

Geographic Distribution: SM	MALL LOANS	TO BUSINES	SES	Geography:	CHEMUNG CANAL TR	UST ASSESS	SMENT AREAS		Evaluation F	Period: JANU	ARY 1, 20	03, TO SEP	TEMBER 3), 2003
Metropolitan		l Loans	Low-income Geo		Moderate-income G		Middle-income Geographies		Upper-income Ge	ographies		Aggregate L Tract	ending (%) Income*	by
Statistical Area/ Assessment Area	#	% of Total**	% of % Bank Businesses*** Loans		% of Businesses***	% Bank Loans	% of Businesses***	% Bank Loans	% of Businesses***	% Bank Loans	Low	Mod	Mid	Upper
Full Review:	•													
MSA 2335	215	74.91	12.10	12.09	19.43	32.09	48.35	35.35	20.02	20.47	NA	NA	NA	NA
MSA 0960	23	8.01	0	0	0	0	84.52	91.30	15.48	8.70	NA	NA	NA	NA
Non-MSAs	49	17.07	0	0	0	0	82.45	85.71	17.55	14.29	NA	NA	NA	NA

Based on 2002 peer small business data U.S. and Puerto Rico.

Table 8. Borrower Distribution of Home Purchase Loans

Borrower Distribution: HO	ME PURC	HASE	<u> </u>	Geograph	y: CHEMUNG CANA	L TRUST ASSE	SSMENT AREAS	Evalu	ation Period: JANU	IARY 1, 2003, T	U SEPTEN	IBER 30, 20	103	
Metropolitan	T	HP Loans	Low-income	Borrowers	Moderate-incom	Moderate-income Borrowers		e Borrowers	Upper-income	Borrowers	Aggregate Lending Data*			
Statistical Area/ Assessment Area	#	% of Total**	% Families***	% Bank Loans****	% Families***	% Bank Loans****	% Families***	% Bank Loans****	% Families***	% Bank Loans****	Low	Mod	Mid	Upper
Full Review:			•										,	,
MSA 2335	74	71.84	18.47	13.51	18.72	29.73	23.44	21.62	39.37	35.14	NA	NA	NA	NA
MSA 0960	14	13.59	15.87	28.57	19.12	7.14	25.44	21.43	39.56	42.86	NA	NA	NA	NA
Non-MSAs	15	14.56	17.70	20.00	18.56	13.33	22.01	26.67	41.73	40.00	NA	NA	NA	NA

^{*} Based on 2002 peer mortgage data Northeast Region.

^{**} Small loans to businesses originated and purchased in the overall state assessment area as a percentage of all small loans to businesses originated and purchased in the rated area.

^{***} Source of data: Dun and Bradstreet (2001).

^{**} As a percentage of loans with borrower income information available. No information was available for 2.83% of loans originated and purchased by the bank.

^{***} Percentage of families is based on 2000 Census information.

^{****} Home purchase loans originated and purchased in the overall state assessment area as a percentage of all home purchase loans originated and purchased in the rated area.

Table 9. Borrower Distribution of Home Improvement Loans

Borrower Distribution:	HOME IN	PROVEMENT		Geography	: CHEMUNG CANAL	TRUST ASSES	SMENT AREAS	Eva	luation Period: JA	NUARY 1, 2003,	TO SEPTEN	IBER 30, 20	103		
Metropolitan		HI Loans	Low-income	Borrowers	Moderate-incon	ne Borrowers	Middle-incom	e Borrowers	Upper-income	Borrowers	Aggregate Lending Data*				
Statistical Area/ Assessment Area	#	% of Total**	% Families***	% Bank Loans****	% Families***	% Bank Loans****	% Families***	% Bank Loans****	% Families***	% Bank Loans****	Low	Mod	Mid	Upper	
Full Review:													r-		
MSA 2335	178	68.20	18.47	19.10	18.72	24.72	23.44	30.34	39.37	25.84	NA	NA	NA	NA	
MSA 0960	30	11.49	15.87	13.33	19.12	30.00	25.44	23.33	39.56	33.33	NA	NA	NA	NA	
Non-MSAs	53	20.31	17.70	9.43	18.56	22.64	22.01	37.74	41.73	30.19	NA	NA	NA	NA	

^{*} Based on 2002 peer mortgage data Northeast Region.

Table 10. Borrower Distribution of Home Mortgage Refinance Loans

Borrower Distribution:	HOME MO	RTGAGE REFI	NANCINGS	Geography	: CHEMUNG CANA	L TRUST ASSE	SSMENT AREAS	Eva	aluation Period: JA	NUARY 1, 2003,	TO SEPTEM	MBER 30, 20	003	
Metropolitan Total Refinancings Low-income		Borrowers	orrowers Moderate-income Borrowers			Borrowers	Upper-income	Aggregate Lending Data*						
Statistical Area/ Assessment Area	#	% of Total**	% Families***	% Bank Loans****	% Families***	% Bank Loans****	% Families***	% Bank Loans****	% Families***	% Bank Loans****	Low	Mod	Mid	Upper
Full Review:														
MSA 2335	160	61.54	18.47	4.38	18.72	12.50	23.44	31.88	39.37	51.25	NA	NA	NA	NA
MSA 0960	20	7.69	15.87	5.00	19.12	10.00	25.44	35.00	39.56	50.00	NA	NA	NA	NA
Non-MSAs	80	30.77	17.70	3.75	18.56	12.50	22.01	22.50	41.73	61.25	NA	NA	NA	NA

^{*} Based on 2002 peer mortgage data Northeast Region.

^{**} As a percentage of loans with borrower income information available. No information was available for 3.33% of loans originated and purchased by the bank.

^{***} Percentage of families is based on 2000 Census information.

^{****} Home purchase loans originated and purchased in the overall state assessment area as a percentage of all home purchase loans originated and purchased in the rated area.

^{**} As a percentage of loans with borrower income information available. No information was available for 2.62% of loans originated and purchased by the bank.

^{***} Percentage of families is based on 2000 Census information.

^{****} Home mortgage refinance loans originated and purchased in the overall state assessment area as a percentage of all home mortgage refinance loans originated and purchased in the rated area.

Table 11. Borrower Distribution of Small Loans to Businesses

Borrower Distribution: SMALL	LOANS TO E	USINESSES	Geograp	hy: CHEMUNG CAN	AL TRUST ASSESSMENT AREA	AS Eva	luation Period: JANUARY 1, 2003	TO SEPTEMBE	R 30, 2003		
Metropolitan	Statistical Area/ Businesses			h Revenues of or less	Loans by Ori	ginal Amount Regardless of	Business Size	Aggregate Lending Data*			
Assessment Area	#	% of Total**	% of Businesses***	% Bank Loans****	\$100,000 or less	> \$100,000 to \$250,000	> \$250,000 to \$1 Million	All	Revenues \$1 Million or Less		
Full Review:									T		
MSA 2335	215	74.91	84.70	37.21	67.44	13.95	18.60	N.A.	N.A.		
MSA 0960	23	8.01	90.19	52.17	73.91	13.04	13.04	N.A.	N.A.		
Non-MSAs	49	17.07	87.35	44.90	67.35	12.24	20.41	N.A.	N.A.		

Based on 2002 peer small business data U.S. and Puerto Rico.

Table 14. Qualified Investments

QUALIFIED INVESTMENTS		Geography: CHE	MUNG CANAL TRUST	ASSESSMENT AREAS		Evaluation Period: JANUARY 1, 2003, TO SEPTEMBER 30, 2003								
Metropolitan	Prior Perio	d Investments*	Current Per	od Investments		Total Investments		Unfunded Commitments**						
Statistical Area/ Assessment Area	#	\$(000's)	#	\$(000's)	#	\$(000's)	% of Total	#.	\$(000's)					
ull Review:	, , <u> </u>					<u>.</u>			T					
MSA 2335	0	0	22	2,891	22	2,891	44.62	. 0	0					
MSA 0960	0	0	4	1,267	4	1,267	19.55	0	0					
Non-MSAs	n	0	9	2,322	9	2,322	35.83	0	0					

^{* &}quot;Prior Period Investments" means investments made in a previous evaluation period that are outstanding as of the examination date.

Table 15. Distribution of Branch Delivery System and Branch Openings/Closings

Metropolitan	Deposits		Branches						Branch Opening	gs/Closi	ings			Population				
Statistical	Statistical Area/ % of Rated Area	# of Bank	% of Rated Area	Location of Branches by Income of Geographies (%)				# of Branch	# of Branch	1	change i Branche			% of Population Within Each Geography				
Assessment Area		Branches	Branches in AA	Low Mod Mid Upper		Upper	Openings	Closings	Low	Mod	Mid	Upper	Low	Mod	Mid	Upper		
Full Review:				·														
MSA 2335	62.47	7	50	0	14.2	57.1	28.5	0	0	0_	0	0	0	2.57	12.68	61.71	21.17	
MSA 0960	11.34	2	14.29	0	50	50	0	0	0	0	0	0	0	0	17.05	50.78	32.17	
Non-MSAs	26.2	5	35.71	0	0	20	80	0	0	0	0	0	0	0	5.64	81.06	13.3	

^{**} Small loans to businesses originated and purchased in the overall state assessment area as a percentage of all small loans to businesses originated and purchased in the rated area.

^{***} Businesses with revenues of \$1 million or less as a percentage of all businesses (Source D&B - 2001).

^{****} Small loans to businesses with revenues of \$1 million or less as a percentage of all loans reported as small loans to businesses. No information was available for 13.94% of small loans to business originated and purchased by the bank.

^{** &}quot;Unfunded Commitments" means legally binding investment commitments that are tracked and recorded by the institution's financial reporting system.

